



FREEDOM OF INFORMATION REQUEST

FOI Reference number: 09/2020

Date: 12 June 2020

Request:

I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.

If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.

1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three
2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.
3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.
4. Duration of the contract- please state if the contract also includes contract extensions for each provider.
5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)
6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.
7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.
8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.
9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.

Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?

If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?

Answer:

1. Vodafone
2. £1200 per annum or £3600 over three years
3. 8
4. Rolling through Northern Ireland Civil Service Centralised contract with IT Assist Confidential (ITAC)
5. October 2016
6. Rolling contract. Phones are encrypted for work email and can only be provided by ITAC
7. N/A
8. Phones provided and setup by ITAC – no Board staff involvement
9. N/A

Mobile phones are issued to the Board's Chair, Vice Chair and Members of Senior Management Team only. The Board has a total of 8 mobile phones.

These phones are issued to the Board by IT Assist Confidential (ITAC). The Board used the Northern Ireland Civil Service centralised IT solution and our mobile phones can only be provided by ITAC.

The Board has no choice of the handsets as these are provided and set up by ITAC, as are the contract they are on.

The Board's phones are on the Vodafone network which comes under the ITAC contract. Each phone costs £300 per annum and this includes £150 to Vodafone for an annual contract and £150 to ITAC for the annual cost of encryption and support.

This is a rolling contract with ITAC and has been in place since 2016 and will continue with them while the Board uses the centralised Northern Ireland Civil Service solution.

If you have queries about this request or the decision please contact the Board quoting the reference number above. If you are unhappy with the service you have received and wish to make a complaint or request a review you should write to the Board's Chief Executive at the following address:

Northern Ireland Policing Board
Waterside Tower
31 Clarendon Road
Clarendon Dock
Belfast BT1 3BG

Email: foi@nipolicingboard.org.uk

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner. Generally, the Information Commissioner's Office cannot investigate or make a decision on a case unless you have exhausted the complaints procedure provided by the Board. The Information Commissioner can be contacted at:-

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
SK9 5AF

Telephone: - 0303 1231114

Email: - ni@ico.org.uk

Please be advised that Policing Board replies under Freedom of Information may be released into the public domain via our website @ www.nipolicingboard.org.uk.

Personal details in respect of your request have, where applicable, been removed to protect confidentiality.