

VOLUNTEERS
CUSTODY SUITES
VOLUNTEERS CHECKING ENTITLEMENT
INDEPENDENT
DETENTION REPORTING
OBSERVING AND EVALUATING
HUMAN RIGHTS CUSTODY SUITES CONDITIONS
WELLBEING INDEPENDENT HEALTH
HEALTH CUSTODY MONITORING
CHECKING SUITES VOLUNTEERS
ENTITLEMENTS CONDITIONS
INSPECTING FACILITIES
WELFARE HUMAN RIGHTS WELFARE
HEALTH OBSERVING AND EVALUATING
VISITING
INDEPENDENT
MONITORING INSPECTING
VOLUNTEERS FACILITIES
WELLBEING CUSTODY

ANNUAL CUSTODY VISITORS REPORT

APRIL 2023 -
MARCH 2024

GLOSSARY

Board	Northern Ireland Policing Board
ICVs	Independent Custody Visitors
HCP	Health Care Professional
PACE	Police and Criminal Evidence (Northern Ireland) Order 1989
PCSPs	Policing and Community Safety Partnerships
PSNI	Police Service of Northern Ireland
Scheme	Independent Custody Visiting Scheme
SCS	Serious Crime Suite
TACT	Terrorism Act 2000

CONTENTS

1. CHAIR'S FORWARD.....	3
2. INTRODUCTION.....	4
3. SCHEME ACCREDITATION.....	5
3. DEFINITIONS.....	7
4. OVERVIEW OF ANNUAL PERFORMANCE.....	8
5. ANALYSIS OF DATA.....	11
6. MONITORING THE EFFECTIVENESS OF THE SCHEME.....	16
7. MONITORING THE SERIOUS CRIME SUITE	23
8. CONCLUSION	24

1. CHAIR'S FOREWORD

As Chair of the Northern Ireland Policing Board (the Board) I am pleased to present the Independent Custody Visitor's Annual Report 2023-2024 which provides a comprehensive source of monitoring data in relation to the Custody Visiting Scheme.

The Northern Ireland Policing Board is responsible for the oversight and running of the Independent Custody Visitors (ICV) Scheme which involves impartial volunteers from across the community fulfilling a key function in ensuring the protection of the human rights of detained people in custody. The ICVs are independent of the police and the criminal justice system. Our system is part of the overall responsibility of the UK state in complying with the duty required by the United Nations human rights treaty to ensure that every place of detention anywhere in the four countries is inspected or visited by independent monitors to check on the welfare of those detained and to prevent ill-treatment.

The Annual Report provides a comprehensive source of monitoring data in relation to the Custody Visiting Scheme. It highlights statistical evidence including:

- the number of detainees arrested under the Police and Criminal Evidence (Northern Ireland) Order 1989 (PACE) and detained under the Terrorism Act (2000) (TACT) who were interviewed by an ICV
- the number of valid and invalid visits

As noted in the report, the ICV Scheme was reaccredited with Investing in Volunteers (IiV) during this reporting year. The Board are delighted to not only have received this accreditation but to also receive a new accreditation through the Independent Custody Visiting Association's Quality Assurance Framework (QAF). The latter of which is a new accreditation for the Board and is specific to the ICV Scheme.

I would like to thank our Independent Custody Visitors for their continued dedication and commitment to their volunteering roles.



Mukesh Sharma MBE DL
Chair

2. INTRODUCTION

The Northern Ireland Independent Custody Visiting Scheme was first established in 1991 by the Police Authority. The importance of an independent scheme which ensured the rights, health and wellbeing of the detainee and the facilities and conditions of detention was also recognised in 1999 by the Report of the Independent Commission on Policing for Northern Ireland (the Patten Report). The Scheme was subsequently given a statutory footing by virtue of Section 73 of the Police (Northern Ireland) Act 2000 which requires the Policing Board to make and keep under review arrangements for designated places of detention to be visited by lay visitors (now referred to as custody visitors).

Independent Custody Visitors (ICVs) are impartial volunteers from across the community and are independent of the police and the criminal justice system.

As of the end of March 2024 there were 23 active ICVs. They were a mixed composition of gender, age and community background and are based in 3 Custody Visiting Teams regionally across Northern Ireland, namely; the North West; the South East; and Tyrone/Fermanagh (Tyfer).

3. SCHEME ACCREDITATIONS 2023-2024

The Board is responsible for the oversight, management and implementation of the Independent Custody Visiting (ICV) Scheme as detailed in the Police NI Act 2000. In order to ensure the effective operation of the scheme and to demonstrate our commitment to our volunteering roles, the Board seek accreditations as to ensure best practice in managing the Scheme and to ensure compliance with the Code of Practice, in line with the rest of the UK ICV Schemes.

Investing in Volunteers (IiV)

Investing in Volunteers (IiV) is the UK quality standard for excellence in volunteer management for all organisations which involve volunteers in their work; and provides the framework for high quality volunteering from the perspective of both the Volunteer and the organisation.

The Investing in Volunteers (IiV) accreditation independently assesses the ICV Scheme against six criteria namely:

- Vision for volunteering
- Planning for Volunteers
- Volunteer inclusion
- Recruiting and welcoming volunteers
- Supporting volunteers
- Valuing and developing volunteers

The Board was first awarded the IiV accreditation in October 2010, being the first ICV Scheme in the UK to achieve the award. The Board have subsequently been in receipt of this accreditation since 2010 with each accreditation lasting 3 years. Within this reporting year, the Board was re- awarded their fifth Investing in Volunteers (IiV) UK Standard accreditation on 1 November 2023.



Quality Assurance Framework (QAF)

The ICV Scheme is linked to a wider UK framework of organisations, one being the Independent Custody Visiting Association (ICVA), a Home Office, Policing Authority and Police and Crime

Commissioner (PCC) funded membership organisation set up to promote and support the effective provision of custody visiting and represent PCC and Policing Authority led schemes nationally.

ICVA are also members of the UK National Preventive Mechanism (UKNPM) as required by the Optional Protocol against Torture and other Cruel, Inhuman or Degrading Treatment or Punishment (OPCAT) – an international human rights treaty designed to strengthen the protection of people deprived of their liberty.

ICVA developed a Quality Assurance Framework (QAF) to assess how well ICV schemes comply with the code of practice that governs custody visiting. This accreditation allows schemes to reflect on how they comply with the Code of Practice, the legislation that underpins custody visiting, drive performance, increase sharing of good practice and recognises the value of the work in managing the ICV Scheme.

The Quality Assurance Framework contained more than 25 criteria covering key areas such as:

- Recruitment and training
- Managing volunteers
- Communications
- Transparency and public reassurance
- Detainee welfare



Within this reporting year, the Board was assessed under this framework and awarded their first Quality Assurance Framework (QAF) accreditation on 29 November 2023. This accreditation lasts for two years and as such, the Board plan to seek reaccreditation in 2025.

4. DEFINITIONS

The majority of visits carried out by ICVs will be to detainees held under the Police and Criminal Evidence (Northern Ireland) Order 1989, known as a PACE arrest. ICVs are also required to visit the Serious Crime Suite in Musgrave Police Station and visit those detained under the Terrorism Act (2000) known as TACT detainees.

Custody visits are categorised by two types, namely; Valid and Invalid. A Valid visit is where ICVs gain entry to a custody suite and carry out a visit. An Invalid visit is where ICVs are unable to gain entry to a custody suite to carry out a visit for an identified reason.

5. OVERVIEW OF ANNUAL PERFORMANCE

This Annual Report is for the period April 2023 - March 2024 and highlights the statistical information available in relation to the Custody Visiting Scheme. It includes figures in relation to all visits, including those defined above. The report also provides information in relation to detainees in custody, the review of custody records and provides a breakdown of those detained in the Serious Crime Suite (SCS) at Musgrave Police Station (Antrim Police Station is also used as an SCS contingency suite).

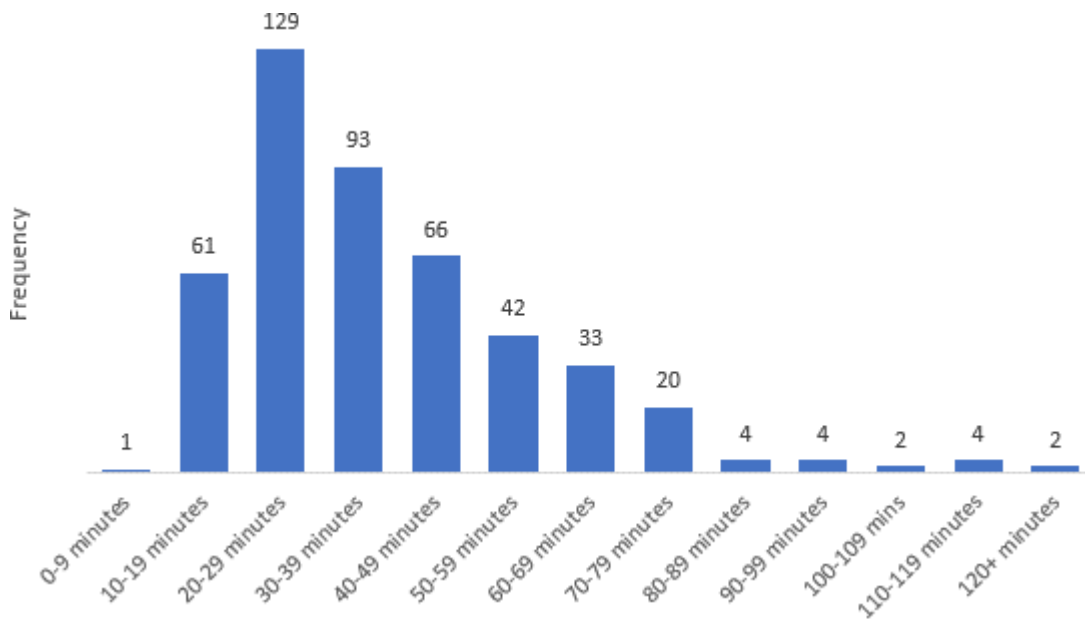
Figure 1 – Annual ICV Data Summary

INDEPENDENT CUSTODY VISITING REPORT 2023-2024



For the full report: <https://www.nipolicingboard.org.uk/independent-custody-visiting-reports>

Figure 2 – Frequency chart of the total duration of ICV visits



KEY FACTS

- There were 22,069 individuals, both TACT and PACE detainees, who were held within custody suites in Northern Ireland (source PSNI), with a total of 1,048 detainees selected at the time of the ICV visits
- There were a total of 470 visits made by ICVs between April 2023 – March 2024
- 10 visits (2%) were not completed (invalid), thus there were 460 valid visits

OVERALL VISITS ANALYSIS

- The length of visits ranged from 7 minutes to 2 hours 6 minutes, with the median length of time spent on a visit being 32 minutes
- The highest number of visits were made on Wednesdays and Thursdays (16%)
- The highest number of visits were made between 3pm and 6pm (31%)
- There were 10 occasions when ICVs were delayed for more than 10 minutes when gaining or attempting to gain entry to a custody suite, with these delays being between 12 and 60 minutes.

DETAINEES

- At the time of ICV visits, a total of 1,048 detainees were selected for interview and ICVs spoke to 480 detainees (46%), a 2% decrease from the 2022/23 uptake rate of 549 detainees (48%)
- The most common reasons for detainees not being seen was 'asleep' (58%)
- The overall refusal rate for April 2023 - March 2024 was 1.4% which is a 0.2% decrease of that recorded in the previous year's report
- During the visits 87.6% (918) of Custody Records were inspected to check on the rights, health and wellbeing of detainees and conditions of detention which was a 3.1% increase from 2022/23 report (84.5%)

TACT VISITS ANALYSIS

- There were 50 visits made to detainees held under the Terrorism Act 2000 (TACT), one visit was invalid
- There were 50 detainees held during this period, compared to 48 in the previous year, ICVs saw 24 detainees (48%), which is a 13% increase from that recorded in the previous year's report
- The Custody Records of 41 of the 50 detainees were checked by ICVs representing 82%

6. ANALYSIS OF DATA

This section outlines the data collected on the Custody Visiting Scheme. Information is predominantly presented in table format and covers the 3 main areas of treatment, effectiveness and the Serious Crime Suite (SCS).

PACE AND TACT VISITS

The majority of detainees visited by ICVs are held under the Police and Criminal Evidence (Northern Ireland) Order 1989 known as a PACE arrest. However, ICVs are also required to visit detainees arrested under the Terrorism Act (2000) known as a TACT detainee. The Serious Crime Suite is currently situated in Musgrave Police Station (Antrim Police Station is also used as an SCS contingency suite).

As highlighted in Table 1 below, ICVs carried out a total of 470 visits during the reporting year. 10 visits were not completed so deemed invalid, hence there were 460 valid visits. These include 50 visits to detainees held under TACT. The invalid visits for this reporting year represent 2.1% of the total visits which is a decrease of 1.2% from the previous year (3.3%).

TABLE 1 - BREAKDOWN OF VALID/INVALID VISITS BY TEAM

Team	Total Visits	Invalid Visits	% of Invalid Visits
North-West	137	2	1.5
South-East	199	8	4
Tyrone-Fermanagh	134	0	0
Total Visits	470	10	2.1%

Table 2 which follows shows the breakdown of the 10 invalid visits across stations with Table 3 highlighting the reasons for the visit being deemed invalid.

TABLE 2 - BREAKDOWN OF INVALID VISITS BY STATION

Team	Station	Invalid Visits
North-West	Coleraine	1
	Strabane	0
	Strand Road	1
	Waterside	0
	Sub-total	2
South-East	Antrim	2
	Antrim SCS Announced	0
	Banbridge	0
	Bangor*	0
	Musgrave	5
	Musgrave SCS Announced	0
	Musgrave SCS Unannounced	1
Sub-total	8	
Tyrone-Fermanagh	Dungannon	0
	Lurgan	0
	Omagh	0
	Sub-total	0
TOTAL INVALID VISITS: 10		

*South-East visit Bangor as a contingency suite

TABLE 3 - REASONS FOR INVALID VISITS

Date	Custody Suite	Reason	Conditions Comments
5 Apr 2023	Strand Road	Medical reason	Shingles outbreak in custody suite
23 May 2023	Musgrave	Other	Miscommunication between ICVs
14 Jun 2023	Coleraine	Custody suite closed	Custody Suite closed for maintenance. (Please note that this was a planned closure which had been issued to ICVs at the beginning of the year and quarterly)
20 Jul 2023	Musgrave	Waiting time exceeded	Waiting time exceeded
25 Aug 2023	Musgrave	No staffing/personnel to allow entry	Visit aborted after 14 minutes. Custody was extremely busy dealing with a violent detainee and another detainee had collapsed
21 Oct 2023	Antrim	No staffing/personnel to allow entry	ICVs not collected by staff
10 Dec 2023	Antrim	Waiting time exceeded	Waiting time exceeded
10 Dec 2023	Musgrave	Waiting time exceeded	Waiting time exceeded
21 Dec 2023	Musgrave	Suite busy/staff busy	ICVs not collected by staff
4 Jan 2024	Musgrave SCS Unannounced	Waiting time exceeded	ICVs not collected by staff and visit aborted after 30 minutes
TOTAL VISITS NOT CARRIED OUT		10	

WELLBEING OF DETAINEES

An ICV's role is to check on the welfare of detainees held in police custody, to ensure they are being treated in accordance with PACE Codes of Practice and therefore, human rights principles. Custody visiting provides an independent check on the treatment of people held in custody.

Matters regarding health and safety procedures as well as general maintenance within custody suites are recorded by ICVs during their visits. ICVs will raise each matter with custody staff,

however they are unable to wait in the custody suite for every resolution, such as where a detainee has requested a Health Care Professional (HCP), but the HCP had not arrived before the end of the visit.

The most frequent matters of wellbeing raised during the year related to medical attention, where there was a request by the detainee to see a health care professional (26), this was followed by detainees requiring an appropriate adult (20) or requiring to inform somebody of their arrest (11). There were six allegations or concerns expressed by detainees to ICVs during the reporting year. These covered, assault/sexual assault (2), treatment prior to detention (1), treatment in custody (1) medical treatment requested but not noted in the custody record (1), no response from staff when using the cell call button (1).

TABLE 4 - CATEGORIES OF TREATMENT AND WELFARE MATTERS RAISED BY DETAINEES

Category	North-West	South-East	Tyrone-Fermanagh	Total
8 hours rest	0	1	0	1
Access to toilet/washing facilities	0	3	0	3
Adequate bedding	0	0	2	2
Adequate food and drink	1	5	1	7
Allegations made/concerns raised	1	2	0	3
Being told rights	1	2	0	3
Checks on detainees	1	4	0	5
Code of Practice	0	0	0	0
Dietary/personal requirements	0	0	0	0
Exercise	3	0	0	3
Informing somebody	2	7	2	11
Legal advice	0	0	1	1
Medical attention	1	20	5	26
Other	0	0	0	0
Parent/Guardian responsibilities	0	1	0	1
Requiring an appropriate adult	10	7	3	20
Requiring an interpreter	1	1	0	2

Strip search	0	0	0	0
Total	21	54	16	91

Table 5 which follows provides a breakdown of other reasons for concern, with regards to the conditions of detention, which are provided to Board Officials for monitoring purposes.

TABLE 5 - THE REASONS FOR CONCERN REGARDING THE CONDITIONS OF DETENTION OF DETAINEES

Conditions	North-West	South-East	Tyrone-Fermanagh	TOTAL
Alarm	0	0	0	0
Cleanliness	0	3	1	4
Faulty Equipment and Maintenance	5	9	11	25
Heating/Lighting	0	0	0	0
Medical Rooms/Health Equipment	3	5	3	11
Other	1	0	0	1
Safety/Security Hazards	3	7	3	13
TOTAL	12	24	18	54

7. MONITORING THE EFFECTIVENESS OF THE SCHEME

VISITS MADE

ICVs made 470 visits (valid and invalid) during April 2023 - March 2024. Table 6 shows a contrast of the number of actual visits made to each station during this period, compared to the number of guideline visits as set by the Board which is based on the size of the custody suite, footfall of detainees and the number of active ICVs within each of the three teams.

TABLE 6 - COMPARISON OF GUIDELINE VISITS AGAINST ACTUAL VISITS CARRIED OUT

Team	Station	Guideline Number of Visits ¹	Actual Number of Visits
North-West	Antrim*	0	2
	Coleraine	42	47
	Strabane	15	13
	Strand Road	48	51
	Waterside	28	24
	Sub-total	133	137
South-East	Antrim	60	43
	Antrim SCS Announced*	0	0
	Banbridge	12	15
	Bangor ²	0	0
	Lurgan ³	0	1
	Musgrave	84	90
	Musgrave SCS Announced	48	39
	Musgrave SCS Unannounced	12	11
Sub-total	216	199	
Tyrone-Fermanagh	Dungannon	66	65
	Lurgan ³	54	39
	Omagh	24	30
	Sub-total	144	134
TOTAL VISITS		493	470

*North West team visit Antrim as a contingency suite and South East team visit Antrim SCS as a contingency suite.

1 Guideline Number takes into account any station closures including closures due to maintenance and also the resources within each ICV team

2 Bangor is used as a contingency suite

3 Lurgan was closed for a major refurb and reopened in June 2023.

There is a requirement for 10% of visits to be undertaken during unsociable hours (outside of 09:00-18:00). During the reporting period, April 2023 - March 2024 ICVs undertook 151 (32%) of visits during unsociable hours, as outlined in Table 7 which follows. There was one visit made during the year which did not specify a time of arrival at the custody suite, and which related to an invalid visit.

TABLE 7 - VISITS CARRIED OUT BY TIME OF DAY

Time	North-West	South-East	Tyrone-Fermanagh	Number of visits	%
Midnight – 8.59am	0	0	3	3	0.6%
9.00am - 11.59am	23	6	18	47	10.0%
Midday – 2.59pm	35	55	37	127	27.0%
3.00pm – 5.59pm	44	51	49	144	30.6%
6.00pm – 8.59pm	35	82	23	140	29.8%
9.00pm – 11.59pm	0	4	4	8	1.7%
Not stated	0	1	0	1	0.2%
TOTAL	137	199	134	470	100%

As highlighted in Table 8 below, the majority of visits were carried out on both a Wednesday and Thursday (16.2% each); with the fewest visits (12.1%) carried out on Monday.

TABLE 8 - DAYS ON WHICH VISITS WERE CARRIED OUT

Day	North-West	South-East	Tyrone-Fermanagh	Number of Visits	%*
Monday	23	19	15	57	12.1%
Tuesday	21	25	23	69	14.7%
Wednesday	28	32	16	76	16.2%
Thursday	14	35	27	76	16.2%
Friday	26	24	15	65	13.8%
Saturday	16	25	26	67	14.3%
Sunday	9	39	12	60	12.8%
TOTAL	137	199	134	470	100%

DETAINEES SEEN BY ICVs

Table 9 below highlights that there were 1,048 detainees selected for a visit, of which ICVs saw 480 detainees (46%). In comparison during April 2022 - March 2023, ICVs saw 2% more detainees (48%) equating to 549 out of the 1,136 selected for a visit.

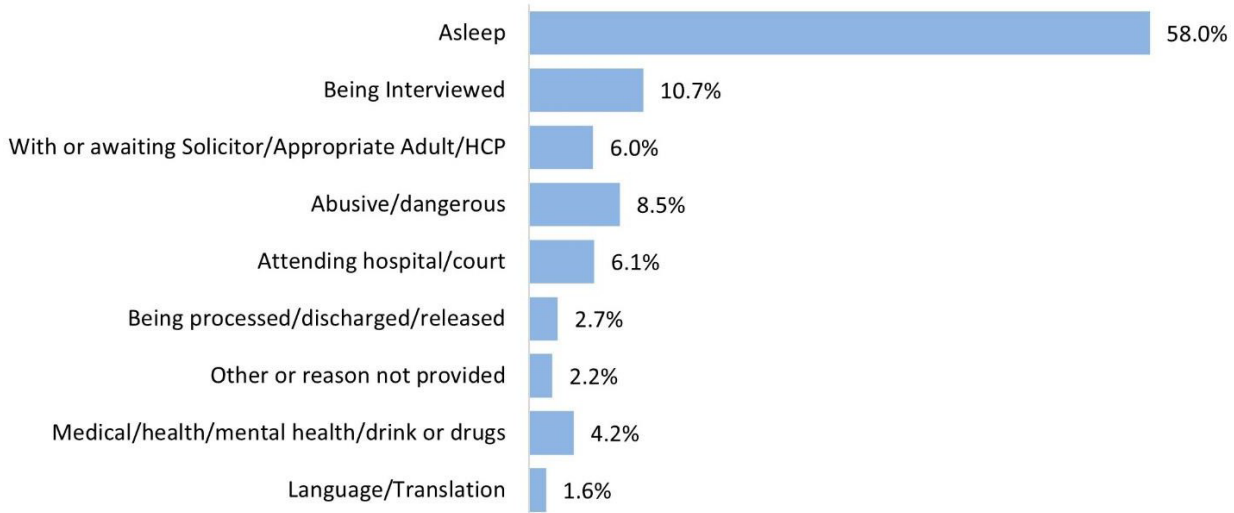
TABLE 9 - DETAILS OF DETAINEES INTERVIEWED/NOT INTERVIEWED

Team	Valid Visits	Detainees selected for a visit	Detainees Seen	Detainees Refused	Detainees Not Seen – Other Reason
North-West	135	312	115	6	191
South-East	191	442	225	6	211
Tyrone-Fermanagh	134	294	140	3	151
TOTAL	460	1,048	480⁴	15	553

⁴ ICVs may see more than 1 detainee in a visit

Only 1.4% of detainees refused to be visited by and ICV, which is a 0.2% decrease than the 2022/23 reporting year. There were 553 detainees not seen for other reasons as outlined in Table 9 above, in comparison to 569 in the previous year.

FIGURE 3: REASONS FOR DETAINEES NOT BEING SEEN (EXCLUDING REFUSALS)



DETAINEE REFUSAL RATE

As highlighted in Table 10 below, 1.4% (15) of detainees refused to be seen/interviewed, which is 0.2% percent lower than the 2022/23 reporting year. The following table provides a breakdown of the 15 detainees across stations.

TABLE 10 - REFUSAL RATE BY STATION

Team	Station	Valid Visits	Detainees Selected for Visit	Detainees Refused to be interviewed	% Refusal Rate
North-West	Antrim*	2	1	0	0.0%
	Coleraine	46	88	2	2.3%
	Strabane	13	19	0	0.0%
	Strand Road	50	134	2	1.5%
	Waterside	24	70	2	2.9%
	Sub-total		135	312	6
South-East	Antrim	41	121	0	0.0%

	Antrim SCS Announced	0	0	0	0.0%
	Banbridge	15	22	0	0.0%
	Bangor*	0	0	0	0.0%
	Lurgan	1	1	0	0.0%
	Musgrave	85	248	5	2.0%
	Musgrave SCS Announced	39	50	1	2.0%
	Musgrave SCS Unannounced	10	0	0	0.0%
	Sub-total	191	442	6	
Tyrone-Fermanagh	Dungannon	65	132	2	1.5%
	Omagh	30	59	1	1.7%
	Lurgan	39	103	0	0.0%
	Sub-total	134	294	3	
TOTAL	460	1048	15	1.4%	

*South East team visit Bangor as a contingency suite

*North West team visit Antrim as a contingency suite

CUSTODY RECORDS CHECKED

Custody records are checked to ensure that detainee's rights and entitlements have been adhered to for example, detention review times. ICVs checked 918 of the 1,048 custody records (87.6%). ICVs checked 960 custody records in the 2022/23 reporting year and based on the number of detainees held it equated to 84.5% of records checked. Therefore, the percentage of custody records checked in this reporting year shows an increase of 3.1% on the previous year.

TABLE 11 - CUSTODY RECORDS CHECKED

Team	Detainees Held	Custody Records Checked	% Checked
North-West	135	312	257
South-East	191	442	400
Tyrone-Fermanagh	134	294	261
TOTAL	460	1,048	918

DELAY TO VALID VISITS

On occasion ICVs can be delayed entry to a custody suite. If the delay is greater than 10 minutes, but upon waiting the ICVs do gain access and carry out a visit, the visit is classed as a valid visit and also recorded against our statistics as a delayed visit.

Of the 460 valid visits made there were 10 occasions when ICVs were delayed entry to a custody suite, compared to 14 in the previous reporting year.

Table 12 which follows provides a breakdown of these delays across the teams. The longest recorded delay was 60 minutes, which is longer than in the previous reporting year, where the longest delay was 25 minutes. Table 13 provides an overview of any delays by team and station in addition to the reason(s) for these delays.

TABLE 12 - DELAYS TO VISITS BY TEAM AND STATION

Team	Station	Total Number of Delays Greater than 10 mins
North-West	Antrim*	0
	Coleraine	0
	Strabane	0
	Strand Road	0
	Waterside	2
South-East	Antrim	0
	Antrim SCS Announced	0
	Banbridge	0
	Bangor*	0
	Musgrave	4
	Musgrave SCS Announced	1
	Musgrave SCS Unannounced	0
TyFer	Dungannon	2
	Lurgan	1
	Omagh	0
TOTAL visits (which were delayed):		10

*North West team visit Antrim as a contingency suite

*South East team visit Bangor as a contingency suite

TABLE 13 - TIME DELAY DETAILS AND REASON/S

Date	Custody Suite	Time Delay (mins)	Reason for Delay
21 April 2023	Musgrave	20	Custody busy
28 April 2023	Dungannon	13	Custody busy
6 May 2023	Musgrave	15	Custody busy
1 Oct 2023	Musgrave SCS Announced	15	Custody busy
8 Oct 2023	Musgrave	16	Custody busy
27 Dec 2023	Waterside	60	Medical emergency
20 Jan 2024	Lurgan	12	No reason given
22 Jan 2024	Musgrave	15	No reason given
25 Jan 2024	Dungannon	13	Custody busy
22 March 2024	Waterside	14	No reason given

8. MONITORING THE SERIOUS CRIME SUITE (SCS)

This section provides a breakdown of statistics captured in relation to those detainees held in Musgrave Serious Crime Suite (SCS). As highlighted in Table 14 below, 49 valid visits to the SCS were recorded across the reporting year with 50 detainees. ICVs interviewed 48% of detainees (24), which is 13% more compared to the 2022/23 reporting year.

One out of 50 detainees refused an interview with ICVs (2%), which is a decrease of 8% compared to 2022/23 which saw 5 of 48 detainees (10%) refusing to speak to ICVs.

TABLE 14 - DETAILS OF DETAINEES INTERVIEWED/NOT INTERVIEWED IN THE SCS

Team	Valid Visits	Detainees Selected for Visit	Detainees Seen	Detainees Refused	Detainees Seen – Reason	Not Other
SCS	49	50	24	1	25	

TABLE 15 – REASONS FOR SCS DETAINEES NOT BEING SEEN

Reason	Total	%
Asleep	2	7.7%
Refused	1	3.8%
Being Interviewed	12	46.2%
Being processed/discharged/released	1	3.8%
With Solicitor/ Appropriate Adult/ Health Care Professional	10	38.5%
Other	0	0.0%
TOTAL	26	100%

8. CONCLUSION

The Board is committed to ensuring that the human rights of those detained in custody is maintained to the highest standard by the PSNI. It is apparent from the data analysed that improvements have been made in the following areas;

- 1.2% reduction in the number of invalid visits
- 8% decrease in the TACT refusal rate (10% in 2022/23 and 2% in this reporting year)
- 13% increase in the number of TACT detainees seen
- 3.1% increase in the number of custody records being viewed
- 0.2% decrease in the overall refusal rate

In addition, it is evident through the data provided in the ICV reports that there is a high standard and high volume of monitoring taking place by very committed volunteers. The Board are also committed to supporting and enhancing the role of ICVs through ongoing training and recognition events and the provision of a conference to recognise the contribution made by all volunteers.



028 9040 8500



information@nipolicingboard.org.uk



www.nipolicingboard.org.uk



[policingboard](https://www.facebook.com/policingboard)



[@nipolicingboard](https://twitter.com/nipolicingboard)



[nipolicingboard](https://www.youtube.com/nipolicingboard)



[Northernirelandpolicingboard](https://www.linkedin.com/company/northernirelandpolicingboard)



INVESTORS
IN PEOPLE



DOCUMENT TITLE

Annual Custody Visitors Report April 2023 – March 2024

ONLINE FORMAT

This document is available in PDF format from our website. This document may also be made available upon request in alternative formats or languages. Requests should be made to the Northern Ireland Policing Board.

DISCLAIMER

While every effort has been made to ensure the accuracy of the information contained in this document, the Northern Ireland Policing Board will not be held liable for any inaccuracies that may be contained within.